

## Labor, Department of Employment Service

### Description:

The Department of Labor promotes work force development and improves economic opportunities for the people of Idaho.

### Major Functions and Targeted Performance Standard(s) for Each Function:

1. To provide employment services to Idaho residents through referral to job opportunities, to other support services, or training situations enabling them to accept employment commensurate with the skills and needs of the individual as well as the employing agency.

#### A. Individuals registered for employment services.

Actual Results			
1998	1999	2000	2001
173,037	158,809	160,474	166,372
Projected Results			
2002	2003	2004	2005
171,363	176,504	181,800	187,253

#### B. Registered job seekers placed.

Actual Results			
1998	1999	2000	2001
25,968	26,984	25,385	22,448
Projected Results			
2002	2003	2004	2005
22,448	22,672	22,899	23,128

#### C. Individuals placed as a percent of applicants available (B divided by A).

Actual Results			
1998	1999	2000	2001
14.7%	16.99%	15.8%	13.5%
Projected Results			
2002	2003	2004	2005
13.1%	12.8%	12.6%	12.4%

#### D. Job openings received.

Actual Results			
1998	1999	2000	2001
79,025	84,247	83,367	79,443
Projected Results			
2002	2003	2004	2005
79,443	80,237	81,046	81,850

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### E. Placement transactions.

Actual Results			
1998	1999	2000	2001
31,109	35,686	33,268	28,642
Projected Results			
2002	2003	2004	2005
28,642	28,928	29,218	29,510

### F. Placement transactions as a percent of openings received (E divided by D).

Actual Results			
1998	1999	2000	2001
39%	42%	40%	36.1%
Projected Results			
2002	2003	2004	2005
36.1%	36.1%	36.1%	36.1%

2. Encourage employers through the federal-state system of Unemployment Insurance to provide more stable employment and to make UI benefit payments in accordance with state law.

### A. Timeliness of employer tax deposits (percent of deposits made within 3 days of receipt).

Actual Results			
1998	1999	2000	2001
100%	100%	100%	100%
Projected Results			
2002	2003	2004	2005
100%	100%	100%	100%

### B. Process eligible individual's first UI payment within 14 calendar days of the end of first compensable week.

Actual Results			
1998	1999	2000	2001
93.7%	96%	96.8%	96.7%
Projected Results			
2002	2003	2004	2005
95%	95%	95%	95%

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Employment Service**

3. Prepare Idaho's youth and unskilled adults for entry into the labor force by providing access to job training for economically disadvantaged individuals and other individuals facing serious barriers to employment.

A. Workforce Investment Act Customer Satisfaction Results. Program Participants/Employers

Actual Results			
1998	1999	2000	2001
		83%/80%	
Projected Results			
2002	2003	2004	2005
	68%/66%	69%/67%	70%/68%

B. Adult Program Results At-A-Glance. Entered Employment Rate/Employment Retention Rate

Actual Results			
1998	1999	2000	2001
		80%/89%	
Projected Results			
2002	2003	2004	2005
	69%/79%	71%/80%	72%/81%

C. Dislocated Worker Program Results At-A-Glance. Entered Employment Rate/Employment Retention Rate

Actual Results			
1998	1999	2000	2001
		91%/92%	
Projected Results			
2002	2003	2004	2005
	73%/88%	75%/88%	77%/88%

D. Older Youth Results At-A-Glance. Entered Employment Rate/Employment Retention Rate.

Actual Results			
1998	1999	2000	2001
		80%/89%	
Projected Results			
2002	2003	2004	2005
	68%/80%	69%/81%	70%/81%

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E. Younger Youth Results At-A-Glance. Diploma or Equivalent Attained/Retention Rate.

Actual Results			
1998	1999	2000	2001
		92%/73%	
Projected Results			
2002	2003	2004	2005
	60%/80%	72%/81%	74%/81%

### Program Results and Effect:

The Department of Labor administers the employment security laws of the State of Idaho, and in partnership with business, labor, education and government promotes work force development and economic security through labor exchange, unemployment insurance, job training opportunities and labor market information.

New performance measures have been developed for the Workforce Investment Act that was implemented on July 1, 2000.

The ultimate effect of this program is improved economic progress within the State of Idaho.

For more information contact Steve Weakley at 332-3570 Ext. 3159.

**Labor, Department of  
Wage & Hour**

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**Description:**

The Wage and Hour program provides redress for violations of the wage and hour laws to the citizens of Idaho and provides assistance and information to employers and employer organizations on wage and hour laws through on-site consultation and public speaking engagements.

**Major Functions and Targeted Performance Standard(s) for Each Function:**

1. Provide timely assistance on wage and hour questions and claims.

A. Number of claims filed.

Actual Results			
1998	1999	2000	2001
1,614	1,650	1,143	1,328
Projected Results			
2002	2003	2004	2005
1,300	1,400	1,400	1,400

2. Provide for claim resolution and administrative hearings.

A. Number of determinations issued.

Actual Results			
1998	1999	2000	2001
		494	400559
Projected Results			
2002	2003	2004	2005
400	400	425	425

B. Number of determinations issued after hearing.

Actual Results			
1998	1999	2000	2001
		167	289
Projected Results			
2002	2003	2004	2005
300	300	325	325

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### C. Number of determinations appealed to Appeals Bureau.

Actual Results			
1998	1999	2000	2001
		85	120
Projected Results			
2002	2003	2004	2005
110	100	110	120

### 3. Provide for legal action on unresolved claims. (Effective July 1, 1999 claims are no longer referred to the Attorney General.)

#### A. Number of personal and telephone contacts with employers and employees to provide wage and hour information to prevent future claims.

Actual Results			
1998	1999	2000	2001
		38,408	37,556
Projected Results			
2002	2003	2004	2005
37,000	37,000	38,000	38,000

#### B. Number of public presentations on labor law.

Actual Results			
1998	1999	2000	2001
52	30	52	40
Projected Results			
2002	2003	2004	2005
45	50	50	55

#### C. Number of liens filed. (\* Increased liens result from law changes taking effect 7/1/2000.)

Actual Results			
1998	1999	2000	2001
		126	1,459 *
Projected Results			
2002	2003	2004	2005
450	500	500	550

**Program Results and Effect:**

The Wage and Hour section administers the Idaho Wage Payment, Minimum Wage, and Overtime laws. The unit also provides assistance and information to employers and employer organizations on wage and hour laws through on-site consultation and public speaking engagements.

The effect of this program is to assist employees throughout the state of Idaho in the collection of unpaid wages; dissemination of information to employees and employers; and, a continuing program to educate employers on Idaho Labor Laws.

For more information contact Steve Weakley at 332-3570 Ext. 3159.